

# TRADE CARD APPLICATION



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AUSTRALIA

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ABN 65 000 087 936

We hereby apply for Trade Card facilities with Jaycar Pty Ltd and submit the following confidential information for this purpose only.

## BUSINESS DETAILS

Name:		
Street Address:		Postal Address:
<input type="text"/>		<input type="text"/>
ACN:		ABN:
Phone:	Fax:	Email:

## BUSINESS TYPE

- REGISTERED COMPANY       SOLE TRADER       PARTNERSHIP  
 MANUFACTURER       RETAILER/RESELLER       SERVICE/REPAIRS  
 ALARM, ANTENNA ETC. INSTALLER      DO YOU HAVE A SHOWROOM?    YES     NO

## BUSINESS OWNERSHIP

Name:	Name:
Address:	Address:
Phone:	Phone:
No. of years company controlled by above:	

## BUSINESS PREMISES

- OWNED       LEASED       RENTED

## EMPLOYEES

Full-time:	Part-time:
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## TRADE REFERENCES

1.	Phone:	Fax:	Email:
2.	Phone:	Fax:	Email:
3.	Phone:	Fax:	Email:

## APPLICANT

Name:	Position:	<b>TERMS AND CONDITIONS</b> Minimum amount per order \$25.00. Trade Card number must accompany every transaction.
Signature:		

## OFFICE USE ONLY

LIMIT	APPROVED	DATE
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# Terms and Conditions

## PRICES

All prices quoted in this catalogue include Goods and Services Taxes (GST) and are current at the time of printing. So you can be confident of price stability. At Jaycar Electronics, we make every endeavour to maintain prices for the life of the catalogue. However, factors beyond our control (such as changes in foreign currency exchange rates, changes in base material costs etc.) may vary costs and we reserve the right to amend prices accordingly.

## STOCK AVAILABILITY

At Jaycar Electronics we are constantly seeking new products and due to the rapid developments within the electronics industry some products in this catalogue may become obsolete or discontinued during its life. In the event of this happening we apologise for the inconvenience and where possible will substitute a similar product of equal or better quality.

## OUR RAINCHECK

If your local Jaycar Electronics store has sold out of a currently advertised line, we will be happy to issue you with a 'raincheck'. This 'raincheck' can be presented as soon as the stock arrives and you can buy the original item (or its comparable product) at the advertised price - even if the original promotion has ended. 'Rainchecks' do not apply to items that have been advertised as 'limited', 'discontinued', 'surplus' or 'clearance' ranges.

## 'CHANGE OF MIND' RETURNS

Although not obligated to do so, at Jaycar Electronics we appreciate that you may have second thoughts about your purchases and will give a 'Change of Mind' refund if goods\* are returned within 7 days (14 days for mail order and internet customers). For 'Change of Mind' purchases, goods can only be accepted back for refund or exchange in "as sold" condition including undamaged original packaging, complete instruction books, manuals, accessories, etc. If freight expenses of any type have been incurred, these are not refundable. Refunds are in cash (provided cash was originally tendered) up to \$75 at store level. Beyond that sum we pay by company cheque. Other refunds will be by credit card on the spot. Your Sales Docket must accompany all returns.

\*Note: Refunds on 'Change of Mind' purchases do not apply to books, batteries, headphones, health products, semiconductors, computer software, all recordable media, some tools and nonmultimeter test equipment (including cathode ray oscilloscopes), step-down transformers (240-100V), some party lighting and associated products.

## WARRANTIES

Jaycar warranty period is 3 months from date of purchase, or such longer period as stated in this catalogue. Many products carry one year, two year, five year, or lifetime warranty or may qualify for over-the-counter replacement. These items are identified in the catalogue by the icons explained on page 6. If any defect in materials or workmanship in product sold by Jaycar Electronics is identified and notified to us within the warranty period then we will, at our discretion repair or replace the product. Jaycar Electronics does not accept any liability beyond this for consequential loss. Warranty is subject to us being satisfied that a defect was caused by defective workmanship or materials and was not caused by or was not substantially contributed to by other factors beyond our control, including (but not limited to) defective installation, maintenance, or repair; alterations or modifications of the product in a manner not recommended by the manufacturer; or any neglect, misuse or excessive use. The original Sales Docket or cash receipt must accompany warranty claims to provide starting date of the warranty period.

## KIT WARRANTY

Most kits are successfully constructed with few problems; however, once the kit is under construction all warranty is void, as we cannot guarantee assembler's workmanship or components that have been used.

## STATUTORY WARRANTIES

Any statutory warranties applicable to your purchase will be honoured by Jaycar in addition to the warranties set out herein. If there is any conflict between any warranty herein contained and a statutory warranty, the terms of the statutory warranty will prevail.

## FREIGHT CHARGES RELATING TO WARRANTY ITEMS

Warranty repairs or replacements of goods is free of charge however freight charges to and from the service department is required to be paid by the customer.

## TRADE CARD

If you are professionally engaged in some aspect of the

electronics industry on a daily basis, you may qualify for a Jaycar Electronics Trade Card. This facility is available in every store including TECHSTORE, to provide you with the opportunity to purchase at special trade prices. Simply call into your local Jaycar store and ask the manager or if you are a TECHSTORE customer email us at [techstore@jaycar.com.au](mailto:techstore@jaycar.com.au). We can provide you with convenient locations, fantastic service and great prices! (Not available for transactions outside Australia and New Zealand.)

## ACCOUNT FACILITIES

Jaycar Electronics is happy to provide account facilities for the following organisations:

- Schools (Government & non-Government), TAFE, Colleges and Universities
- State & Federal Government Departments including research facilities
- Hospitals
- Mining companies
- TV & Radio Stations
- ALL public ('LTD') companies
- ALL 'Pty Ltd' companies, Sole Traders or Partnerships must complete an account application form. Simply write to "The Financial Controller", PO Box 107, Rydalmere BC1701. If you are one of the above you can buy from us on a 30-day (strictly from invoice) account. The invoice will go with the goods or to your accounts payable office (you nominate). Non Payment of monies due will be cause to discontinue supply.

## RECOVERY OF MONIES OWED

In the event that Jaycar needs to recover monies owed then all costs of recovering this money will be born by the debtor.

## TECHSTORE - MAIL ORDER & INTERNET PURCHASES

For Mail Order & Internet Purchases special conditions apply:

- Goods - Aerosols, flammable, heavy and bulky items cannot be sent by post.
- Payment - via cheque, money order or credit card (Bankcard, MasterCard, Visa, American Express and Diner Club - not Bankcard in NZ)
- Minimum Order Value - Mail order & Internet purchases have a minimum order value of \$10.
- International Orders - Please remember you may have to pay customs and importing charges at your end (if applicable). We cannot supply full customs documentation, but all parcels include required customs dockets. Should you require to return goods for any reason from outside Australia it is essential that customs documentation is included. If customs dockets are not included it can be a costly exercise to have the goods cleared by Customs and the customer must pay this charge. Failure to include customs documentation may result in long delays. Note: Jaycar Electronics cannot accept any responsibility or liability for the suitability of any product for use outside Australia, nor its compliance with local regulations.
- Freight - Various freight options and rates are given on the order form. After selecting the freight option that suits you, please clearly mark it and add these additional changes to the total on your order. Goods cannot be delivered to a post office box via road or air courier service.
- Missing or Damaged Goods - At Jaycar, we've sent out hundreds of thousands of parcels via post over the last 20+ years and the number of items that have been genuinely lost is less than 0.001%. We've found road and air transportation equally as reliable. However it must be emphasised that our responsibility for the goods ceases when the goods are handed over to the nominated carrier. Risk on the goods passes to you when the goods leave our warehouse. Our order form allows you to elect to have goods insured against loss in transit at your cost - otherwise loss of goods in transit is at your own risk. All claims for missing and damaged goods in transit must be lodged with the carrier or local Post Office. If goods have been insured please contact Jaycar Electronics.
- Insurance - If you wish to insure, insurance will cost you 1% of the value of the goods and we are happy to arrange it on your behalf. This insurance covers goods DAMAGED in transit. If you order by phone you will be asked if you wish us to insure on your behalf. Insurance will cost \$1 for every \$100 value or part thereof eg. If your order is for \$145 the insurance will be \$2. (Note: Some items such as solar panels etc. are difficult to ship and have a higher insurance fee of \$7.50 per \$500.) If you do not wish to insure a statement saying 'Insurance Declined' will appear on the order. If you post an order don't forget to consider insurance. We do not automatically issue insurance unless you specify. If you don't mention insurance you will NOT be insured.
- Out of Stock Items - items under \$10 are not back ordered.

Please re-order once item(s) are in stock.

## STORE LOCATIONS AND HOURS

Store locations and hours are located on the back of the 2008 Jaycar catalogue and were correct at time of print. For new stores and current trading hours visit our website at [www.jaycar.com.au](http://www.jaycar.com.au).

## JAYCAR AUTHORISED STOCKISTS

A listing of Jaycar Stockists in your area can be found on page 450 of the 2008 Jaycar catalogue. For new Stockists visit our website at [www.jaycar.com.au](http://www.jaycar.com.au). If you are a reseller of electronics goods you may be able to increase your income by reselling Jaycar products. For more information contact The Dealer Manager on 1300 738 555 or email [sales@electusdistribution.com.au](mailto:sales@electusdistribution.com.au).

## ANY PROBLEMS

We are proud of our standing with our Customers and are keen to get any feedback, good or bad, to improve our service, products, stores - in fact any aspect of our business. So please, do not hesitate to contact us.

## PRIVACY POLICY

Jaycar endeavours to protect your privacy by:

- Only collecting information from those we deal with which is necessary for our business to adequately service our customers.
- Except where the law says otherwise, the only external organisation having access to this information are approved mailing houses that mails our marketing material to our customers or credit card/credit reference companies for finance approval.
- We do not use any personal information we have collected for any other purposes without seeking the individual's permission.
- We will take reasonable steps to ensure personal information is accurate and complete by contacting our customers and updating our records on a yearly basis.
- Individuals are able to remain anonymous when entering a transaction, by paying cash; they do not have to disclose personal information.
- We will hold the information indefinitely so future marketing material can be sent to the individual. If you do not wish to receive this material in the future, please email the [privacyofficer@jaycar.com.au](mailto:privacyofficer@jaycar.com.au) to have your details removed.
- Personal information will not be disclosed to any organisation or individual who has not given a commitment to deal with such information in a way, which is consistent with the National Privacy Principles and will be disclosed only in accordance with those Principles.
- All information is securely held by the organisation to prevent tampering, interference by outside sources or unauthorised use by employees or agents of the organisation.
- Individuals can access the information that our organisation holds on them in accordance with the National Privacy Principles.
- If an individual believes the information we hold on them is not accurate they have the right to apply to the organisation to have that information corrected.
- A Privacy Officer has been appointed to assist all individuals with requests for access to information or concerns about the handling of their information. That person may be contacted via email [privacyofficer@jaycar.com.au](mailto:privacyofficer@jaycar.com.au) or you may forward such requests in writing to Jaycar Electronics, 320 Victoria Road, Rydalmere NSW 2116.

## WHOLESALE ENQUIRIES

For wholesale enquiries, please refer to our main supplier Electus Distribution (Australia: 1300 738 555 & New Zealand: 0800 235 328). More details can be found on the back cover and page 435 of the Jaycar 2008 catalogue.

## LEGAL JURISDICTION

Jaycar operates under the laws and regulations of the State of New South Wales. Therefore any legal disputes will be conducted in courts or tribunals situated in New South Wales and under the laws and regulations of New South Wales.

## DISCLAIMER

All possible care has been taken in the preparation of this catalogue. However, specification and particulars in relation to the products referred to in this catalogue are subject to change without prior notice. Some photographs contain samples which are representative only. Stocked item may vary in colour and look. Jaycar Electronics will not be held liable for any errors or omissions.